

IT Support Technician Diploma with CompTIA



This diploma will help you learn how to install, repair, upgrade and maintain PCs and operating systems. A great choice if you're looking for a career in IT support.

Our IT Support Technician Diploma is ideal if you're looking for a role within a company's IT department, retail computer store or if you want to carry out home repairs. A great option if you're looking to go on and gain CompTIA certification.

Get highly valued IT skills that are always in demand

IT Technicians hold one of the most important jobs for any company. It will be your role to keep computers and related systems running smoothly and efficiently.

You could be responsible for fielding telephone calls or responding to help-desk messages from individuals who are experiencing problems with their computers.

The role of IT Support Technician is vital within any businesses and with our Diploma your skills will be highly in demand. You'll be a valued member of the team, keeping computers running smoothly and precious data protected.

A Pitman Training Diploma is one of the most prestigious diplomas you can complete from one of the most highly regarded training organisations across the world. Businesses throughout the UK recognise the Pitman Training name as a sign that you have been trained to the very highest level.

AIMS AND OBJECTIVES

You'll learn how to install, repair, upgrade and maintain PCs and operating systems to ensure you have your company or customers back up and running in the timeliest manner.

PRE-REQUISITES

There are no pre-requisites required.

CAREER PATHS

CompTIA certifications are a recognisable IT industry qualification that can help you get a rewarding career as an IT Technician, Support Technician, Helpdesk Engineer etc.

With further training in specialists areas you could look towards a career in Server Support, Network Engineer or Systems Analyst to name just a few jobs.

CORE COURSES

A+

A+ provides the knowledge and skills necessary for a career in PC support. This course is designed to help you learn the skills required to gain an internationally recognised and endorsed IT accreditation.

Communication Skills for IT Specialists

The Pitman Training Communication for IT Specialists course is designed to help you effectively engage with your audience specifically geared around IT related businesses.

Project Management Fundamentals

This course takes you through the full life cycle of a project in terms of defining what it is, planning every aspect, implementation, completion and evaluation of a project.

ELECTIVE COURSES (choose two)

- **MTA Server Administration Fundamentals**
- **MTA Networking Fundamentals**
- **MTA Security Fundamentals**
- **MTA Database Administrator Fundamentals**

Alternative choices are available. Please talk with your Course Advisor.

For details regarding professional exam certification please speak with one of our Course Advisors.

IT skills for career success with Pitman Training

If you are looking to work in the IT industry but feel that you have little experience, then our IT courses could be the perfect solution for you.

Pitman Training IT courses will teach you how to: handle essential computer maintenance, manage PCs, operating systems, and networks, support LANs and internet access set up, communicate well with all types of users, and project manage IT developments.

Cloud computing has been rapidly spreading across businesses over the last few years, enabling teams to work remotely, changing the way we work.

Having the knowledge required to not only resolve issues in the office, but also being able to assist remote teams with IT challenges is essential, and a skill in high demand by employers worldwide.



CPD Points: 205

(Awarded CPD points upon successful completion).



Guideline Learning Time

205 hours flexi study or 8 weeks full-time

(Full-time based on approx 20-30 hours a week)